Baltimore County Emergency Resource Guide

The Volunteer Office
Baltimore County
Department of Social Services
(410) 853-3024
BALTIMORE COUNTY
DEPARTMENT OF SOCIAL SERVICES

Mission Statement

We **PROMOTE** individual well-being, stronger families and communities.

We **PROTECT** vulnerable children and adults from abuse and neglect.

We **PROVIDE** the tools to help people achieve economic independence.

BALTIMORE COUNTY DEPARTMENT OF SOCIAL SERVICES

General Information 410-853-3000

District Offices

CANTONSVILLE 410-853-3450
910 Fredrick Road (21228)

DUNDALK 410-853-3400
1400 Merritt Blvd, Suite C (21222)

ESSEX 410-853-3800
439 Eastern Blvd (21221)

REISTERSTOWN 410-853-3010
130 Chartley Drive (21136)

TOWSON 410-853-3340
Drumcastle Center- 6401 York Road (21212)

Other Satellites of the Department of Social Services

**OFFICE OF HOME ENERGY PROGRAMS**
6401 York Road
410-853-3385

**YOUNG PARENT SUPPORT CENTER**
201 Back River Neck Road
410-853-3860
CATONSVILLE AREA

BEECHFIELD UNITED METHODIST CHURCH
www.beechfieldumc.org
541 S. Beechfield Avenue
Baltimore MD 21229
(410) 644-7640
Contact person: Linda Nitsch

Hours of Operation:
Tue, Wed & Thu: 10:00 A.M. - 12 Noon

- Food

CATONSVILLE EMERGENCY FOOD MINISTRY
25 Bloomsbury Ave
Baltimore, MD 21228
(410) 747-4357
Must call for appointment

Hours of Operation:
Mon – Fri: 9:00 A.M. – 1:00 P.M.
Accept clients from Security Blvd. to Wilkens Ave. & Howard County-line to Baltimore City line.

- Clothing
- Food
- Evictions
- Utilities Assistance

CELEBRATION CHURCH OF GOD
www.celebrationcog.com
7102 Pinecrest Road
Baltimore MD 21228
(410) 719-1188
Contact person: Jeannie Wed (410)869-0951

- Food

COMMUNITY ASSISTANCE NETWORK
Catonsville Office
27 Main Street
Baltimore MD 21228
(410) 747-3312
Contact person: Nancy Stanton; Bonita McMorris

Hours of Operation:
Mon – Fri: 8:30 A.M. – 4:30 P.M.

- Prescriptions
- Evictions
- Utilities Assistance/Fuel Fund
- Weatherization for homeowners
- Referrals for Employment Counseling

MT.OLIVE UNITED METHODIST CHURCH
823 Edmondson Avenue
Catonsville MD 21228
(410) 744-4451
Contact person: Rev. Gertrude M. Greens

Hours of Operation:
Tue: 2:00 P.M. - 3:00 P.M.
Thu: 5:30 P.M. - 7:00 P.M.

- Food

RISING SUN FIRST BAPTIST CHURCH
2211 St. Luke’s Lane
Baltimore MD 21207
(410) 944-4470 (call after 12 noon)
Contact person: Gwen Johnson
Advance referral required & by appointment only

- Food - Need a referral from First Call for Help call 410-685-0525

SOUTHWEST EMERGENCY SERVICES
1201 Maple Avenue
Baltimore MD 21227
(410) 247-8154

- Food: zip code 21227 & some 21229
- Evictions: 21227 & some 21229
- Utilities Assistance: 21227 & some 21229
- Prescription Help: 21227 & some 21229
- Car Fuel Help: 21227 & some 21229
- Baby Furniture & Layette/Diapers
- Showers & Sleeping bags for Homeless
- Clothing
- Furniture & Household Items
- Back to School Supplies

COMMUNITY ASSISTANCE NETWORK
Lansdowne / Riverview Office
2903 Bero Road
Lansdowne MD 21227
410-247-0093

Must call for an appointment
Contact person: Cherie White

- Food
- Utilities Assistance
- Evictions
- Prescriptions
- Employment Services
- Case Management & Financial Counseling
ESSEX AREA

COMMUNITY ASSISTANCE NETWORK
Department of Social Services building
439 Eastern Blvd
Essex MD 21221
(410) 853-3824
Contact person: Theresa Neberlein

Hours of Operation:
Mon – Fri: 8:30 A.M. – 4:30 P.M.
Call for appointment
Only serve clients in zip codes:
21220, 21221 & 21161
- Evictions
- Utilities Assistance
- Prescriptions if available
- Employment Counseling
- Special Needs
- Weatherization

LUTHERAN MISSION SOCIETY
438 Eastern Blvd.,
Baltimore MD 21221
(410) 391-6877
Contact person: Elli Bockner

Hours of Operation:
Mon – Sat: 9:00 A.M. – 4:00 P.M.
Wed: 9:00 A.M. – 10:30 A.M. clothing & food
Must arrive before 9:00 A.M. for clothing & food
- Food
- Clothing (Wed only)
- Healthcare (Wed only)
- Blood Pressure and weight
- Help finding prescription
- Bible study required

J & C UNITY FOOD BANK
7006 Grace Quarters Road
Chase, MD 21220
(410) 686-2752
Contact person: Eartha Harris
Referral from Social Worker required

Hours of Operation:
Open every other Sunday 12:00P.M. – 3:00 P.M.
- Month’s supply of food

EASTSIDE CHURCH OF CHRIST
www.east-churchofchrist.com
900 Martin Blvd
Baltimore MD 21220
(410) 686-6665
Contact person: Cebert Kinder, Elder
- Food Pantry

EASTERN INTERFAITH OUTREACH
155 Orville Road
Essex MD 21221
(410) 391-6181
Contact person: Merle Bogler

Hours of Operation:
Mon. Wed. Fri: 10:00 A.M. – 1:30 P.M.
- Food
- Prescriptions

EASTERN UNITED METHODIST CHURCH
524 Maryland Avenue
Essex MD 21221
(410) 686-2867
Contact person: Carol Krach

Hours of Operation:
Tue & Thu: 10:00 A.M. – 12:00 P.M.
Referrals from Social Worker required
- Food
- Soup Kitchen (Wed 4:00 P.M. -6:00 P.M.)

FIRST BAPTIST CHURCH OF ESSEX
911 Mace Avenue
Essex MD 21221
(410) 686-8499
Contact person: Bill Ledford

Hours of Operation:
Tue & Thu: 9:00 A.M. – 10:30 A.M.
Referrals from Social Worker required
- Food

PERRY HALL U.M. CHURCH
Outreach Office
9515 Belair Road
Baltimore MD 21236
(410) 256-1897
Contact person: Brian Smith

Hours of Operation:
Must call for appointment Mon-Sat; no walk-ins
Mon & Tue: 9:00 A.M. – 1:00 P.M.
Wed: 1:00 P.M. – 4:00 P.M.
Thu & Fri: 10:00 A.M. – 12 noon
Sat: 1:00 P.M. – 4:00 P.M.
- Food
ESSEX AREA continued

PENINSULA HOUSE OF PRAYER
BAPTIST CHURCH
222 Carroll Island Road
Middle River MD 21220
(410) 335-0235 (answering service)
Call for appointment
Contact person: Rev Raymond Slattery
Hours of Operation:
Mon – Fri: 9:00 A.M. – 2:00 P.M.
- Food non-perishable, as supplies are available

SALVATION ARMY COMMUNITY SERVICES
814 Light Street
Baltimore MD 21230
(410) 783-2920
Contact person: Peggy Vick
Hours of Operation:
Mon – Thu: 8:30 A.M. – 4:30 P.M.
Valid ID & proof of residency required
- Utilities Assistance
- Food Pantry
- Rent and Eviction prevention
- Clothing

ST. CLARE’S CATHOLIC CHURCH
714 Myrth Avenue
Baltimore MD 21221
(410) 687-6011 ext. 114
- Evictions and BGE for zip code: 21221
- Large Food Pantry
- Soup Kitchen on Fridays at 4:00 P.M.

ST. CLEMENT’S CHURCH
St. Vincent De Paul
1212 Chesaco Avenue
Baltimore MD 21237
(410) 687-4433
Contact: Deacon Nick Feurer & George Romig
Hours of Operation:
Tue and Thu: 9:15 A.M. – 11:30 A.M.
Clients served in zip codes: 21237 and 21206
- Food (if available)
- Evictions
- Utilities
- Prescriptions + Medicines

ST. PETER’S EVAN LUTHERAN CHURCH
7910 Belair Road
Baltimore MD 21236
(410) 665-7300
Clients served only in zip codes:
21234, 21236, 21237, 21206, 21057, 21128 & 21162
Contact person: Joy Mayne
Hours of Operation:
Sat: 9:00 A.M. – 11:00 A.M.
Only first 4 Saturdays of month
Require valid Photo ID with current address
- Food

ST. STEPHENS AME CHURCH
www.ssame.org
1601 Old Eastern Ave
Essex MD 21221
(410) 686-9392
Hours of Operation:
Mon – Fri: 1:00 P.M. – 3:00 P.M.
Contact person: Sarah Albritton
- Food
- Substance Abuse Counseling
  (Free at Last Program; Tue: 7:00 P.M.)

YOUNG PARENT SUPPORT CENTER
201 Back River Neck Road
Essex MD 21221
(410) 853-3860
Hours of Operation:
Mon and Fri: 8:30 A.M. – 4:00 P.M.
Tue, Wed and Thu: 8:30 A.M. – 7:30 P.M.
- Adult Education
- Health Education
- Developmental Child care
- In-Home Intervention
- Making it work, Job Readiness
- Computer Classes
- Life Skills
- Anger management
- Substance Abuse Prevention
DUNDALK

COMMUNITY ASSISTANCE NETWORK
www.canconnects.org
Dundalk Office
7709 E. Baltimore Street
Colgate MD 21224
(410) 285-4674, 4676, 4677
Contact person: Phyllis Johnson

**Hours of Operation:**
Mon – Fri: 8:30 A.M. – 4:30 P.M.

- Employment Counseling
- Utilities Assistance
- Prescriptions if available
- Evictions
- Weatherization
- Food Pantry (Dundalk)
  9:30 A.M. -11: 10 A.M. &
  1:30 P.M. - 3:10 P.M.

DIAKON KATHRYN'S KLOSET
www.diakon.org
1101 Desoto Rd, Suite B
Baltimore MD 21223
(410) 554-9080
Must have referral from Social Worker

**Hours of Operation:**
Mon – Fri: 8:00 A.M. – 4:00 P.M.

- Clothing Closet
- Housewares
- Detergent & Fabric softener

DUNDALK CHURCH OF GOD
6 Yorkway
Baltimore MD 21222
(410) 284-0722
Call for appointment
Contact person: Pastor Jeff Tomlinson

**Hours of Operation:**
Mon – Fri: 9:00 A.M. – 12 Noon

- Food Pantry

DUNDALK CHURCH OF THE BRETHREN
2660 Yorkway Road
Baltimore MD 21222
(410) 284-7081
Contact person: Medie McLaughlin
Clients served in zip code: 21222
Photo ID required

**Hours of Operation:**
Wed: 11:30 A.M. – 1:00 P.M.

- Food

EDGEMERE CHURCH OF GOD
7414 Ellen Avenue
Baltimore MD 21219
(410) 477-0697
Contact person: Ron Murray
Must call for appointment

**Hours of Operation:**
Mon – Wed: 8:30 A.M. – 10.00 A.M.

- Food

ST. LUKE’S CATHOLIC CHURCH
7517 North Point Road
Baltimore MD 21219
(410) 477-5200
Call for appointment
Contact person: Kathy Marshall
Hours of Operation:
Mon – Fri: 9:00 A.M. – 2:30 P.M.
Clients served in zip codes: 21052 & 21219

- Food

ST. PETER’S LUTHERAN CHURCH
7834 Eastern Avenue
Baltimore MD 21224
(410) 288-0537
Must have referral from Social Worker

**Hours of Operation:**

- Pantry
  Tue & Thu: 9:30 A.M. – 11:30 A.M.
- Soup Kitchen
  Last Sat. of the month: 11:00 A.M. – 12:30 P.M. and
  at 4:00 P.M. on the second Saturday of the month

MERRITT PARK BAPTIST CHURCH
1799 Merritt Blvd
Dundalk MD
Contact person: Dr. Wright
(410) 282-7023, (410) 288-1399

**Hours of Operation:**
Thursday nights only: 5, 6 or 7:00 P.M. (Time: one hour)

- Drug and D.U.I. Classes

CITIZEN OUTREACH OF BALTIMORE COUNTY
1201 Ridgeshire Road
Dundalk MD 21222
(410) 282-6584 or (410) 296-5400 ext 200
Must have referral from Social Worker

**Hours of Operation:**
Mon - Fri: 9:00 A.M. – 5:00 P.M.

- Food
DUNDALK UNITED METHODIST CHURCH
www.undalkumc.org
6903 Mornington Road
Dundalk MD 21222
(410) 284-4818
Contact person: Church Office
Hours of Operation:
Thu: 4:00 P.M. – 6:00 P.M.
➤ Soup Kitchen
  (Fellowship Hall)

NORTH POINT BAPTIST CHURCH
4201 North Point Blvd
Baltimore MD 21222
(410) 477-4530
Phone church or walk-in
Contact person: Dr. Rowland Scott
Hours of Operation:
Mon - Fri: 8:00 A.M. – 3:00 P.M.
➤ Food Pantry
  Staple food offered in emergency need

OUR LADY OF HOPE R.C. CHURCH
www.olpsl.com
1727 Lynch Road,
Baltimore MD 21222-3333
(410) 284-6600
Call 1 day before pick-up
Contact: Therese Schiefer
Hours of Operation:
Mon – Fri: 8:30 AM -7:00PM
Serves Dundalk area zip code 21222
➤ Food Pantry (non-perishables)
GREATER TOWSON AREA

ASSISTANCE CENTER OF TOWSON CHURCHES
www.actonline.info
120 W. Pennsylvania Avenue
Baltimore MD 21204
(410) 296-4855 or (410) 296-4856
Contact person: Cathy Burgess- Director,
Maria Weatherington-Co Director
Hours of Operation:
Mon - Fri: 10:00 A.M. - 2:45 P.M.
Clients served in zip codes: 21013, 21030, 21093,
21082, 21057, 21111, 21105, 21109, 21120,
21210, 21212, 21204, 21286, 21285, 21284, 21234,
21239, 21082 & 21053
➢ Food
➢ Evictions (resources limited)
➢ Utilities Assistance
➢ Homeless Emergencies (resources limited)
➢ Prescriptions
➢ Special needs

COMMUNITY ASSISTANCE NETWORK
Hillendale Gate
6600 Wycombe Way
Baltimore MD 21234
(410) 339-6457
Contact person: Jean Smial
Appointment encouraged; limited walk-ins
Hours of Operation:
Mon – Thu: 8:30 A.M. – 4:30 P.M.
Fri: 1:30 P.M. - 4:30 P.M.
Serve clients in zip codes: 21204, 21030 (limited), 21057,
21094, 21234, 21286 & 21239 (Baltimore County only)
➢ Food
➢ Evictions
➢ Utilities Assistance
➢ Prescriptions
➢ Special needs
➢ Weatherization
➢ Employment Counseling

Baltimore County Department of Social Services – Volunteer Office
Drumcastle Center
6401 York Road
Baltimore MD 21212
(410) 853-3024
Hours of Operation:
Tue - Thu: 10:00 AM – 4:00 P.M.
➢ Clothing Closet
➢ House wares
➢ Toiletries

CARNEY ASSEMBLY OF GOD
3319 Summit Avenue
Baltimore MD 21234
(410) 661-6388
Hours of Operation:
Mon-Fri: 9:00A.M. – 1:00 P.M.
➢ Food Pantry

CARES
St. Mary of the Assumption Catholic Church
5502 York Road
Baltimore MD 21212
(410) 532-2273
Serving zip code: 21212 & 21239
Hours of Operation:
Mon-Thu: 9:00 A.M. – 11:00 A.M.
➢ Food Pantry (Sat: 10:00 A.M. – 12 noon)
➢ Emergency Financial Assistance
Requirement for service: A recent bill with your address;
state issue photo ID; social security card for each
member of your household; court eviction notice;
prescription signed by physician or BGE pink turn-off
notice.

Frames Mem. United Methodist Church
14200 Mount Ave
Phoenix MD 21131
(410) 628-1932
Hours of Operation:
Mon – Fri: 9:00 A.M. – 5:00 P.M.
Contact person: Robert Cofiell
Leave message with name & phone number
where you might be reached. A volunteer will
return your call within 24 hours
➢ Food Pantry

Frames Mem. United Methodist Church
14200 Mount Ave
Phoenix MD 21131
(410) 628-1932
Hours of Operation:
Mon – Fri: 9:00 A.M. – 5:00 P.M.
Contact person: Robert Cofiell
Leave message with name & phone number
where you might be reached. A volunteer will
return your call within 24 hours
➢ Food Pantry

Cockeysville Food Pantry
Mission of Frames Poplar Texas
United Methodist Church
14200 Mount Avenue
Phoenix MD 21131
(410) 472-3379
Contact person: Jane Bennighof
Leave message on answering machine.
If you have call blocking, you must give an open line for
calls to be returned and include, name and number.
A volunteer will return calls; limited serving area.
➢ Food (delivery provided)
GREATER TOWSON AREA  continued

HELPING HANDS FOOD PANTRY
7901 Bradshaw Road
Upper Falls MD 21156
(410) 592-2226
Leave a message and someone will return your call.
Proper ID required
Hours of Operation:
Mon – Fri: 9:00 A.M. – 12 Noon
  ➢ **Food** (distributed once per month)

TOWSON YMCA
600 West Chesapeake Avenue
Towson MD 21204
(410) 823-8870
Referrals required from the Assistance Center of Towson Churches
Hours of Operation:
Sun: 10:00 A.M. – 2:00 P.M.
  ➢ **Showers**

COMMUNITY ASSISTANCE NETWORK
Fontana Village Community Outreach Center
20 Serpens Court
Rosedale MD 21237
(410) 682-6607
Contact person: Roberta Mosby
Call for appointments before 2:30 P.M.
Hours of Operation:
Mon-Fri: 10:00 A.M. – 6:00 P.M.
  ➢ **Utility Assistance**
  ➢ **Evictions**
  ➢ **Prescription Assistance**
  ➢ **Food** (by referral only)
  ➢ **Employment Counseling**
  ➢ **After School Drop-in program**
    (3-6 P.M. Mon-Fri, registration needed)

HEREFORD FOOD BANK
16931 York Road
Monkton MD 21111
(410) 343-0660
Contact person: Cathy Aitken
Hours of Operation:
Tue-Thu: 1:00P.M. – 3:00P.M.
Sat: 9:00 A.M. – 11:00 A.M.
  ➢ **Food**
  ➢ **Shut-off Assistance**
  ➢ **Rental/Mortgage Evictions**

LOCH RAVEN BAPTIST CHURCH
8600 Loch Raven Blvd
Baltimore MD 21286
(410) 823-2940
Hours of Operation:
Sun: 9:00 A.M. – 12 Noon
Contact person: Mark Lashley
**NOTE:** only clients from area bounded by Taylor Ave., Goucher Blvd., Old Harford and Joppa Rds. Referral from Social Worker required
  ➢ **Food**

MT. CALVERY A.M.E. CHURCH
300 Eudowood Lane
Towson MD 21286
(410) 296-9474
Call ahead for appointment
Hours of Operation:
Tue-Fri: 8:00 A.M. – 4:00 P.M.
  ➢ **Food** (Wed 10:00 A.M. – 1:00 P.M.)

ROCK CITY CHURCH
1607 Cromwell Bridge Road
Baltimore MD 21234
(410) 882-2217
Call for appointment; will deliver if necessary
Hours of Operation:
Mon - Fri: 8:30 A.M. – 4:30 P.M.
  ➢ **Food**
  ➢ **Re-direction to men’s or women’s shelters**

TOWSON UNITED METHODIST CHURCH
501 Hampton Lane
Towson MD 21286
(410) 823-3689
Contact person: Cathy Rosellini
Photo ID required
Clients can receive food every 30 days
Hours of Operation:
Last Thu of the month: 6:00 P.M. – 7:00 P.M.
Last Sat of the month: 9:00 A.M. – 11:00 A.M.
  ➢ **Food** (**non perishable**)
GREATER TOWSON AREA continued

MT. ZION AME CHURCH
12728 Manor Road
Glen Arm MD 21067
(410) 433-0930
**Hours of Operation:**
Mon – Fri: 8:00 A.M. – 8:00 P.M.
Contact person: Sharon Miller
Serves Northern Baltimore County, zip codes 21204, 21131, 21111, 21013, 21057, 21082, 21085 & 21092
- Family Counseling
- Food

NORTH CLUSTER FOOD BANK
@ Pine Grove United Methodist Church
Middletown Road
Parkton MD 211204
(410) 343-0729 (church)
Contact person: Pastor Paul Cummins, II
(410) 357-0252
- Food

PREGNANCY CENTER NORTH
6805 York Road
Baltimore MD 21212
(410) 377-2871
Appointments preferred, but walk-ins okay
**Hours of Operation:**
Mon, Tue, Thu & Fri: 9:00 A.M. – 4:00 P.M.
Wed: 1:00 P.M. – 7:00 P.M.
1st, 2nd & 3rd Sat: 9:00 A.M. – 12 Noon
- Free Pregnancy Testing & Counseling
- Maternity clothing on loan
- Infant wear and layettes for newborns

UNITED CHURCH ASSISTANCE NETWORK (UCAN)
40 Church Lane
Cockeysville MD 21030
(410) 628-2102
**Hours of Operation:**
Mon & Fri: 10:00 A.M. – 2:00 P.M.
Wed: 9:00 A.M. – 3:00 P.M.
Serves zip codes 21030, 21093, 21111 21131, 21136(limited) & 21152
- Evictions
- Utility Assistance
- Prescription
- Food
- Transportation

VICTOR’S VITTLES FOOD PANTRY
Christus Victor Lutheran Church
9833 Harford Road
Parkville MD 21234
(410) 668-8089
Serving zip code: 21234, 21236 & 21286
**Hours of Operation:**
Sat: 9:00 P.M. – 11:30 A.M.
- Food
REISTERSTOWN

ALPHA PREGNANCY CENTER
www.alphapcc.org
218 Main Street
Reisterstown MD 21136
(800) 395- HELP (help line)
(410) 833-7793 or (410) 833-7864
Area served: Baltimore and Carroll County
Contact person: Debbie Cwiek
- Free Pregnancy Testing & Counseling
- Parenting classes
- Maternity Material Assistance
- Infant wear and layettes for newborns

CAMPFIELD A.M.E. CHURCH
Stretching Out Our Hands
4170 Walnut Avenue
Pikesville MD 21208
(410) 484-1845
Contact person: Rev. Gwendolyn Ann Marshall
Hours of Operation:
Tue & Thu: 11:00 A.M. – 1:00 P.M.
- Food

COMMUNITY ASSISTANCE NETWORK
Liberty Family Resource Center
3525 Resource Drive
Baltimore MD 21133
(410) 887-0631
Contact person: Ms. Haskett
Hours of Operation:
Mon - Fri: 8:30 A.M. – 4:30 P.M.
- Evictions Assistance
- Utilities Assistance
- Prescriptions
- Special Needs
- Employment Counseling

LIBERTY CHURCH, PCA
www.libertychurchpca.org
11301 Liberty Road
Owings Mills MD 21117
(410) 655-5466
Hours of Operation:
Mon-Fri: 9:00 A.M. – 4:00 P.M.
Contact person: Barbara or Lisa
Infant wear and layettes for newborns
- Food

THE COMMUNITY CRISIS CENTER
www.communitycrisiscenter.org
725 Main Street
Reisterstown MD 21136
(410) 526-7111
Hours of Operation:
Mon: 5:00 P.M. -7:00 P.M.
Tue - Fri: 10:00 A.M. - 12:30 P.M.
A nonprofit 501(3) c human service organization dedicated to the prevention of homelessness for residents of Reisterstown, Owings Mills and Glyndon through the provision of:
- Personal hygiene products
- School supplies
- Career clothing
- Financial literacy
- Monthly grants for Eviction-prevention
- Utility assistance
Note: Plans are underway to add a job readiness service to help instill basic computer skills, assist with online job search, and resume building.

SACRED HEART CATHOLIC CHURCH
www.shgparish.org
P.O. Box 3672
Glyndon MD 21071
(410) 371-3509
Hours of Operation:
Mon – Fri: 8:30 A.M. – 5:30 P.M.
Contact person: Anne Wheeler
Call for appointment; require proper photo ID and proof of emergency need for emergency financial assistance
- Food Pantry
- Financial Assistance

UNION BETHEL A.M.E. CHURCH
Good Samaritan Program
8611 Church Lane
Randallstown MD 21133
(410) 922-9621
Call for appointment
Contact person: Mary Johnson
- Eviction
- Utilities Assistance
- Food
### ADDITIONAL INFORMATION

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<td>443-777-2300</td>
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<td>Social Security</td>
<td>1-800-772-1213</td>
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<td>Veterans Administration</td>
<td>1-800-827-1000</td>
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<td>Unemployment Office</td>
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<td>MD Pharmacy Assistance Program</td>
<td>410-767-5394</td>
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<td>Baltimore County Health Dept</td>
<td>410-887-2243</td>
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<td>Baltimore County Dept of Aging</td>
<td>410-887-2594</td>
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<td>410-288-5600</td>
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<td>1-800-997-2222</td>
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<td>410-853-3279</td>
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<tr>
<td>Tel-Life (Phone Bill Assistance)</td>
<td>1-800-525-0145</td>
</tr>
<tr>
<td>Office of Home Energy Programs</td>
<td>410-853-3385</td>
</tr>
<tr>
<td>24 Hour Crisis Hotline (MEAP)</td>
<td>410-828-6390</td>
</tr>
<tr>
<td>B. Co Bureau of Mental Health</td>
<td>410-887-2732</td>
</tr>
<tr>
<td>B. Co Bureau of Substance Abuse</td>
<td>410-887-3828</td>
</tr>
<tr>
<td>B. Co Nursing Services</td>
<td>410-887-2705</td>
</tr>
<tr>
<td>B. Co Public Schools</td>
<td>410-887-6485</td>
</tr>
<tr>
<td>Mass Transit Admin (MTA)</td>
<td>410-539-5000</td>
</tr>
<tr>
<td>Prisoners Aid</td>
<td>410-662-0353</td>
</tr>
<tr>
<td>MD Red Cross</td>
<td>410-764-7000</td>
</tr>
<tr>
<td>MD Food Bank</td>
<td>410-737-8282</td>
</tr>
<tr>
<td>Baltimore Neighborhoods Inc</td>
<td>410-243-4468</td>
</tr>
<tr>
<td>Tenant/Landlord Hotline</td>
<td>410-243-6007</td>
</tr>
<tr>
<td>Fair Housing</td>
<td>410-243-4400</td>
</tr>
<tr>
<td>Goodwill</td>
<td>410-837-1800</td>
</tr>
<tr>
<td>Salvation Army</td>
<td>410-525-0530</td>
</tr>
<tr>
<td>United Way</td>
<td>410-547-8000</td>
</tr>
</tbody>
</table>

### CONSIGNMENT SHOPS & THRIFT STORES

- **Repeat Performance**
  - 1426 Reisterstown Road
  - (410) 653-6237

- **The Surprise Shop**
  - 122 Allegheny Ave
  - (410) 828-9393

- **The Wise Penny**
  - 5851 York Road
  - (410) 435-3244

### CITY LOCATION THAT SERVES BALTIMORE COUNTY

- **The Loading Dock**
  - 2 North Kresson Street
  - Baltimore MD 21224
  - (410) 558-3625

**Hours of Operation:**
- Mon – Sat: 8:00 A.M. – 4:00 P.M.
- Membership fee: $10.00
- Surplus & Recycled Home Building Materials

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**Baltimore County and City Points of Interest**

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2010 Emergency Resource Guide - Volunteer Office, BCoDSS
Revision: 5/10/2010
EMERGENCY NUMBERS 24-HOUR SERVICES

AMBULANCE — FIRE — POLICE .................................................. 911

BALTIMORE COUNTY CRISIS RESPONSE .................. 410-887-5287
Crisis intervention, information and referral to people with mental health emergencies.

BALTIMORE COUNTY HEALTH DEPARTMENT ........ 410-887-3740
Evenings, Weekends, Holidays ........................................... 410-832-7179
Psychiatric Emergency Service ............................................ 1-800-888-1965

BALTIMORE COUNTY POLICE DEPARTMENT PRECINCTS
Precinct 1 – Wilkens .............................................................. 410-887-0872
Precinct 2 - Woodlawn ......................................................... 410-887-1340
Precinct 3 - Franklin .............................................................. 410-887-6975
Precinct 6 - Towson .............................................................. 410-887-2361
Precinct 7 - Cockeysville ...................................................... 410-887-1820
Precinct 8 - Parkville ............................................................ 410-887-5310
Precinct 9 - White Marsh ...................................................... 410-887-5000
Precinct 11 - Essex ............................................................... 410-887-0220
Precinct 12 - North Point ....................................................... 410-887-7320

CENTER FOR INFANT AND CHILD LOSS
Counseling for bereaved parents. Leave message after business hours ......................... 1-800-808-7437

CRISIS COUNSELING -- SINAI HOSPITAL Department of Psychiatry
8:30 a.m. - 5:00 p.m. .......................................................... 410-601-5457
After 5:00 p.m. ................................................................ 410-601-8800
Walk-in services for mental health and alcoholism emergencies.

DOMESTIC VIOLENCE HOTLINE - NATIONAL ................... 1-800-799-SAFE 1-800-799-(7233)
TTY Number ........................................................................ 1-800-787-3224

EMERGENCY PSYCHIATRIC EVALUATIONS
Franklin Square Hospital
Adult ............................................................................. 443-777-7778
Under 18 ........................................................................ 443-777-7785
St. Joseph's Hospital .......................................................... 410-337-1226

GRASSROOTS ....................................................................... 410-531-6677
Crisis Intervention and Counseling (hotline)

MARYLAND CENTER FOR MISSING CHILDREN – MARYLAND STATE POLICE .................. 1-800-637-5437
Toll free hotline for information, requests for MDS-KIDS assistance or sightings of missing children.

MARYLAND POISON CENTER .................................................. 1-800-222-1222

MARYLAND YOUTH CRISIS HOTLINE .................................. 1-800-422-0009

MISSING AND EXPLOITED CHILDREN, NATIONAL CENTER FOR .................................. 1-800-843-5678
24-hour hotline.

PHYSICAL/SEXUAL CHILD ABUSE ........................................ 410-853-3000

SEXUAL ASSAULT AND DOMESTIC VIOLENCE HOTLINE ............................................. 410-828-6390

SOCIAL SERVICES, BALTIMORE COUNTY DEPARTMENT OF ........................................... 410-853-3000
To report abuse, neglect, homelessness. Assist children and adults at risk.

SUICIDE INTERVENTION
Grass Roots .......................................................................... 410-531-6677
TEEN HOTLINE .................................................................. 1-800-422-0009 AND MARYLAND CRISIS HOTLINE
MARYLAND COMMUNITY SERVICES LOCATOR

The Maryland Community Services Locator (www.mdcsn.org) was developed by the Center for Substance Abuse Research (CESAR) at the University of Maryland, College Park and is a good tool for locating resources in Maryland.

Maryland Office of the People’s Counsel

The Maryland Office of the People’s Counsel is an independent state agency that represents Maryland’s residential utility consumers. They investigate consumer complaints, help resolve consumer problems and help consumers locate financial aid for utility bills. For more information to view OPC's Resource Guides, visit their website at: www.opc.state.md.us

Community Assistance Network (CAN) Zip Codes

The following Community Assistance Network offices serve these zip codes:

<table>
<thead>
<tr>
<th>Community Assistance Network</th>
<th>Office Address</th>
<th>Zip Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catonsville</td>
<td>Banneker Community Center 27 Main Avenue Baltimore MD 21228</td>
<td>21043, 21207, 21227, 21228, 21229, 21244</td>
</tr>
<tr>
<td>Dundalk</td>
<td>Merritt Point Center 7701 Dunmanway Baltimore MD 21222</td>
<td>21013, 21021, 21027, 21031, 21051, 21052, 21082 21085, 21092, 21139, 21206, 21210, 21219, 21222 21224, 21285</td>
</tr>
<tr>
<td>Fontana Village</td>
<td>Fontana Village Comm. Center 20 Serpens Court Baltimore MD 21237</td>
<td>21237</td>
</tr>
<tr>
<td>Hillendale</td>
<td>Hillendale Gate Apartments 6600 Wycombe Way Baltimore MD 21234</td>
<td>21030, 21057, 21093, 21094, 21204, 21234, 21239</td>
</tr>
<tr>
<td>Randallstown</td>
<td>Liberty Family Resource Ctr 25 Resource Drive Baltimore MD 21233</td>
<td>21019, 21020, 21022, 21023, 21053, 21055, 21071 21074, 21102, 21105, 21107, 21111, 21112, 21117 21120, 21131, 21133, 21136, 21152, 21153, 21155 21161, 21163, 21207, 21208, 21209, 21215, 21244</td>
</tr>
</tbody>
</table>
OTHER RESOURCES

WHERE WOMEN CAN TURN FOR HELP:
http://www.baltimorecountymd.gov/agencies/women/resources.html

MEALS ON WHEELS:
Delivers 2 meals a day to the homeless, frail or the elderly. Also grocery shopping on limited basis.
(410) 558-0932 or (410) 558-3663

WIC:
Free supplemental food for income eligible pregnant, postpartum and breast feeding women as well as children under 5 years old with medical/nutritional risk factors. (410) 887-6000

SHELTER INFORMATION:
If a person is homeless and in need of a shelter any time of the year, he/she can call (410) 853-3000, select Option 2

HOMELESS WOMEN-CRISIS SHELTER PROGRAM:
Provides shelter, room and board, counseling, and referral services to homeless women and children. For more information about the program, call 410-767-7297.

EYE SERVICE:
Call for assistance to receive eye glasses for little or no cost.
➢ General Eye Service (410) 955-5080

CALL 211 UNITED WAY
For the millions of Americans needing help every day – from locating financial assistance during a family crisis, to finding adequate care for an aging parent, to searching for the highest-quality child care – 2-1-1 is an easy-to-remember number connecting them quickly to essential community resources.
SHARE Food Network is an amazing and unique program that is open to everyone. SHARE distributes high quality affordable and nutritious food as a way to build community and strengthen families. Whether you would like to save money on groceries, volunteer in the community, or promote health and wellness, it’s worth getting involved with SHARE!

Established in 1990, the SHARE Food Network provides approximately 13,500 food packages each month. By combining buying power and volunteerism, SHARE is able to offer quality foods and substantial savings to its participants.

Organized through 320 churches and community groups, participants perform two hours of volunteer service and pay $20.00 monthly to purchase groceries worth approximately $40.00-$45.00.

People are empowered through SHARE (Self Help And Resource Exchange) to stretch their family’s food budget, access information on health and nutrition, and develop partnerships to prevent hunger in communities.

### SHARE Host Organizations

#### 21117 - Owings Mill, MD
Mt. Pleasant AME Church  
235 Tollgate Road  
Owings Mill, MD 21117  
Sarah Thomas, 410-396-7130

#### 21122 - Pasadena, MD
Our Lady of the Chesapeake Catholic Church  
8325 Ventnor Rd.  
Joyce Wiesner, 410-255-4437

#### 21201 - Baltimore, MD
Pennsylvania Ave. AME Zion  
1128 Pennsylvania Avenue  
Rose Jones, 410-233-5286  
Deoleous Parker, 410-728-7416

#### 21207 - Baltimore, MD
Concord Baptist Church  
5204 Liberty Heights Ave.  
Patricia Graham 410-448-9529  
Sheila Eley, 410-644-1270

New All Saints Catholic Church  
4408 Liberty Heights Avenue  
Judith Cole, 410-542-0445

#### 21233 - Baltimore, MD
Set the Captives Free  
7111 Windsor Blvd.  
Betty Sharp, 410-578-0225  
Nettie Scovens, 410-521-1855

#### 21212 - Baltimore, MD
Wilson Park CC Church  
4629 York Rd.  
Hattie Wood, 410-323-8303  
Jean Cousin, 410-532-6240  
Mother Manns, 410-532-8913

#### 21213 - Baltimore, MD
Israel Baptist Church  
1220 N. Chester St.  
Viola Jeffries, 410-534-1343  
Daphnie Davis, 410-483-7077  
Reg: Tuesdays, 2-6:30PM

#### 21217 - Baltimore, MD
Golden Doves of Payne AME  
1701 Madison Ave.  
Evelyn Johnson, 410-462-3802  
Sheila Gibson, 410-462-3800  
REG: M-F, 9AM-4PM

Providence Baptist Church  
1401 Pennsylvania Avenue  
Leslie Wood, 410-542-0543  
Ernest Eley, 410-484-1187

#### 21220 - Baltimore, MD
Shining Star Baptist Church  
11832 Eastern Ave.  
Yvonne Howell 410-853-3083  
Church, 410-335-5666

#### 21228 - Baltimore, MD
Morning Star Baptist Church  
154 Winters Lane  
Minister Joseph Sanders, 410-747-3417, ext. 34

#### 21229 - Baltimore, MD
New Christian Memorial Church  
3525 W. Caton Avenue  
Rev. Lamont Baker, 410-566-5063  
Kerri Elliott, 410-566-5063  
Reg: Sat. 12:00 noon

#### 21239 - Baltimore, MD
Friendship Baptist Church  
6000 Loch Raven Boulevard  
Reginald Bolling, 410-515-2069

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**SHARE Food Network**

Please call for more information or check our website at: [www.sharedc.org](http://www.sharedc.org)

301-864-3115  
1-800-21-SHARE

When you order a SHARE Package you get more than just good quality food. You should get a good feeling of giving back to the community. The more people that participate, the stronger SHARE becomes.